Why do you have to validate your ticket or your travel card?

Validating your ticket or travel pass helps accurately count the number of passengers using network routes. These data help the Lignes d’Azur team to continuously adapt times and frequencies of all routes as part of their ongoing quest to better meet passenger needs.

What is the role of Lignes d’Azur Security Inspection teams?

G.S.C.T. (Transport Security Inspection Group) team members are present across the Lignes d’Azur network to ensure the safety of passengers and operating staff. They work in liaison with the PCC (Central Control Room) which contacts the appropriate authorities in the event of an incident on a route such as:

- a passenger falling ill on a bus or tram
- an altercation
- an accident, etc.

These staff members ensure compliance with transport regulations and check that tickets are valid. Official inspectors are authorised to issue a fine to passengers with a non-valid ticket or travel pass or without a ticket or travel pass. Fines applicable throughout France are set by official decree.

The terms of payment of fines are displayed in all buses and trams. Prevention and civility campaigns are run each year to encourage passengers to adopt “the right attitude” when using public transport.

What you need to know about paying fines:

People without a valid address in France are required to pay the fine on the spot (either in cash or by credit card).

People who can prove they have a valid address in France may also pay the fine on the spot.

Deferred payments must be paid at the ‘Bureau des Infractions’ located at 25 route de Turin, Nice (06300) or online at:

www.lignesdazur.com

“practical info” section

From May 2017 onwards:

- the fine for non-validation of a ticket or travel pass or use of a non-valid ticket or travel pass is €40
- the fine for non-validation of a subscriber card is €10
- the fine for travelling without a ticket or travel card is €60

The updated rates may be found on the website www.lignesdazur.com.

For deferred payments, administrative fees of €40 will apply (reduced to €20 if payment is made online and within 15 days).

Contact

Lignes d’Azur advisors:

Monday to Saturday from 7 am to 8 pm. On Sunday from 8 am to 6 pm

08 1006 1006

The following sales offices are ready to assist you:

- NOTRE-DAME
  1, rue d’Italie
  06000 Nice

- JEAN JAURES
  4, boulevard Jean Jaurès
  06300 Nice

- CARROS
  2, rue de l’Eusière
  06510 Carros

- GALERIE RENOIR
  17, avenue Auguste Renoir
  06800 Cagnes-sur-Mer

- INFOPUS MOBILE SALES OFFICES
  Timetables on www.lignesdazur.com

Any misconduct is now subject to a €100 fine

Behavioural offences* hinder safety and disrupt the peace of passengers or Lignes d’Azur staff

*A list of offences is displayed in all the vehicles on the Bus and Tram network, and also available online.

www.lignesdazur.com
1. SELECT AND PURCHASE the right ticket for your trip

- Solo 1 trip
  - €1.50
  - Available on buses and at tramway stops

- Multi 10 trips
  - €10
  - Available in sales offices, at outlets, on Infobuses, at tramway stops and by mail order

- 7 days pass
  - €15
  - Available in sales offices, on Infobuses, at tramway stops and by mail order

- 1 day pass
  - €5
  - Available on buses, at tramway stops, in sales offices, on Infobuses and by mail order

- Ticket azur
  - €1.50
  - Available in Lignes d’Azur sales offices and on Infobuses

2. VALIDATE your ticket every time you board

**IT’S EASY to validate your ticket!**

Just insert your ticket in the machine in the direction shown by the arrow or place your travel card in front of the “validate here” zone.

- Children under the age of 4 travel free on bus and tram!
  - 2 children under the age of 10 can also travel using one single “solo 1 trip” ticket. The minimum age for a child to travel unaccompanied is 8.

- Save time by giving the bus driver the exact change when buying a ticket.
- Automatic ticket machines accept credit cards or coins (not banknotes).
- Lignes d’Azur authorised sales outlets also sell tickets. Find the list of authorised sales outlets at www.lignesdazur.com.
- You can also purchase certain tickets by mail order.

The mail order form and the list of tickets/travel passes applicable are available at www.lignesdazur.com.

Validation is compulsory for everyone, including travel pass or season ticket holders, and passengers having purchased tickets from the driver. Folded or damaged tickets cannot be exchanged.